



Process management

Our process management provides a sustainable way for continuous improvement of internal processes, for a more efficient and effective application of business processes.

Gehrung & Partners can assist you in the following areas:

➤ Conceptualization of business processes

- Creation/ optimization of the business overview
- Categorization and prioritization
- Interface definition
- Determination of tasks, competencies, and responsibility
- Determination of process goals
- Training and coaching

➤ Combination of business process and knowledge management

- Introduction of knowledge-intensive business process models (including software supported)
- Support with identification of knowledge-intensive processes/ tasks
- Analysis and optimization of knowledge flows, knowledge storage and knowledge sharing

➤ Operative support in business process management

- Process assessment
- Process analysis
- Process definition
- Process documentation
- Process roll-out

Customer benefit:

- Cost reduction - Effective processes and minimization of waste
- Quality improvement - Clear guidelines and on the customer-oriented processes
- Time saving - Lean processes and avoidance of duplications
- Adherence to schedules - Reduction process interfaces and automation of routine tasks
- Qualification - Promoting procedural thinking
- Transfer of knowledge - Common base of understanding for processes

